

Nature Recovery & Heritage (Protect & Conserve the Heath)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility and progress	RAG status
QP, HH	Implement relaxed mowing regimes linking to the climate action strategy	Conservation & Local Team- Areas have been identified and grass cutting regimes were changed	
HH	Implement Soil Survey Partnership Project	Tree team- tree team working with partners as part of a research that connects soil conditions to tree welfare.	
QP	Improve the Woodland Walk at Queen's Park	Local Team- consultation planned for summer/autumn	
All Sites	Continue the Veteran Tree protection programme	Tree Team- ongoing	
HH	Continue to implement the Ponds and Wetlands Plan	Conservation & Local Teams- . ongoing maintenance, planning desilting programmes and fishing platforms to manage pond usage for angling	
All Sites	Continue to manage invasive species	Tree team- working in partnership with DEFRA and Environment agency for an innovative approach to manage Oak Processionary moth. Other invasive species are also proactively managed through an annual programme	
HH, HW & QP	Embed the new tree management software	Tree Team- transfer of data is being implemented.	
QP	Scope opportunities for sensory garden improvements at Queen's Park	Local Team	
All Sites	Continue to work towards achieve the COL Climate Action Strategy, including exploring opportunities for recycling, develop and support nature recovery plans	Conservation & Local Teams- working wider within the Natural environment	
HH	Explore grazing opportunities at Hamstead Heath	Conservation- grazing site identified and progressing with the help of the Heath and Hampstead Society and Heath hands. Planned to start in Sept.	
HH & QP	Work with Butterfly Conservation at Heath Extension and Queens Park to increase biodiversity	Conservation & Local Team- areas have been worked and seeded	
All Sites	Identify other priority projects for habitat and species conservation according to annual plan	Conservation- ongoing as part of the nature conservation plan based on surveys. Priority areas areas of work are invertebrates, shrub management and successional management. Working with external organisation to maximise opportunities.	

Community Engagement & Sports (The Heath enriches our lives)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility	RAG status
HH, HW & QP	Continue to work with Heath Hands and increase awareness through volunteering	Heath Hands- ongoing	Green
HH	Work with Heath hands and Local Councils and organisations to maximise the value of nature for health and well being	Conservation/Heath Hands	Green
All Sites	Develop and deliver walks to encourage participation and wellbeing	Local Teams & Communications/Heath Hands	Green
All Sites	Work in partnership with local friends groups and local charities etc. to support community events	Local Teams & Events- ongoing	Green
All Sites	Continue to develop the Corporate volunteering programme	Heath Hands & Local Teams- ongoing	Green
HH, HW	Implement the Cricket improvement projects	Local Teams- Heath extension works are going through planning, Parliament Hill improvements are progressing. Highgate woods works are under review.	Yellow
HH	Continue to review the Lido offer	Local Team & Development. Phase 1 completed. Funding needed to develop this further.	Green
All Sites	Review sport provision in line with a proposed new sport strategy	Local Team & Development Sport strategy in development.	Blue
All Sites	Identify additional funding opportunities and work with National and regional organization and funders to support the development of sport facilities and infrastructure	Development	Blue
All sites	Work together with the learning team to engage with schools and implement the learning programme	Learning team and local teams	Green

Visitor (The Heath is welcoming and inclusive)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility	RAG status
All Sites	Improve visitor usage data capture	Visitor data is being analysed and soon will be available	
All Sites	Review of events programme and site specific policies	Events	
HW	Implement the Highgate Woods Roman Kiln project	Local Team & Heritage Project progressing well. Surveys in progress	
All sites	Review the online presence and social media usage for all sites to improve the visitor experience and improve communication	Development	
All Sites	Continue to engage with visitors in relation to behaviours	Constabulary & Local Teams- Constabulary team in development through the TOM review	
GHP	Develop a visitor offer for the Zoo at Golders Hill Park	Local Team & Communications Package of visitor experience is being tested. Terms and condition in preparation with a review of the web page.	
HH	Introducing Automatic number plate recognition to modernise enforcement in our car parks	Contract in preparation with implementation planned shortly.	
All Sites	Review of Customer Relationship Management systems, customer pathways and booking systems	Development	

Infrastructure and Sustainability (Together we care for the Heath)

Location	Details of Proposed Work: April 2023 - March 2024	Area of responsibility	RAG status
HH	Continue to develop the Parliament Hill Masterplan	Development & Local Team. Masterplan being scoped and ready for consultation during the summer months.	Green
HH	Mid-term review of the Hampstead Heath Management Strategy 2018-28	Development	Blue
HH, HW, QP	Regulate licensing on site	Constabulary and Communications- review of licences in progress	Green
All Sites	Scope a funding raising plan for North London Open Spaces including sponsorships and donations	Development	Blue
HH	Implement the Ponds Safety, Access and Security project.	Swimming Project progressing well within budget.	Yellow
HH	Review provision of Aerator for the Ponds	Conservation- complex issue as balance need to be struck with usage of the ponds. New areators need to be considered. Currently researching.	Yellow
All Sites	Implement Ranger maintenance work programme	Operations & Local Teams- ongoing	Green
All Sites	Review Playground provision and implement improvements as identified	Development & Local Team- improvements required are being scoped for a capital bid.	Green
HH, HW & QP	Café retendering	Natural Environment with supported outsourcing enabled by the City Surveyor marketing strategy is being developed	Green
HH	Implement Athletics Track Resurfacing Project	Development & Local Team. Contractors on site from 12 June. Project is still amber dur to tight timescales and high risks.	Yellow
All Sites	Review the memorial bench sponsorship scheme	Operations	Blue
All Sites	Develop beneficial relationships with Horticultural education providers	Operations	Green
All sites	Review the Asset Management Plan for Hampstead Heath and work with the surveyors department and the wider Natural Environment division to review build assets and identify a strategic approach for their use.	Development	Yellow
HW	Review Conservation Plan for Highgate Wood	Development & Local Team	Blue
QP	Review Conservation Plan for Queen's Park	Development & Local Team	Blue

